Ayornish

YOUR HEALTH COMPANION

AHARNISHAM 24×7

USER MANUAL

Personal User Registration

Create your Ayornish account, verify your email and set up your profile

UM-01 · Version 1.0 · 22 Nov 2026

For: Patients and anyone creating a personal Ayornish account

Checked on Ayornish UAT (test environment), 22 Nov 2026

Contents

About this guide 3
1. Before you start 4
2. Create your account 5
3. Verify your email 7
4. Your profile and your personal space 9
5. Sign out and sign in again 11
6. If you forget your password 12
Common problems and what to do 14

About this guide

Item	Detail
Guide	UM-01 · Personal User Registration
Version	1.0 (22 Nov 2026)
Who it is for	Patients and anyone creating a personal Ayornish account
Checked on	Ayornish UAT (test environment), web revision 00234-fup, 22 Nov 2026. The same screens are used on ayornish.com.
Screens	Real screens recorded in Chrome on a laptop display (1536 px wide, 125% scaling) with a synthetic test account. Email addresses are masked.

Quick start

1. Open ayornish.com and choose **Login**, then **Create account**.
2. Enter **Full name**, **Email**, a **Password** and **Confirm password**. The mobile number is optional.
3. Tick the Terms & Conditions and Privacy Policy box, then choose **Create account**.
4. Open the email from Ayornish, type the code on the **Enter your verification code** screen and choose **Verify email**.
5. Open **My profile** from the account menu, check your details and choose **Save profile**.
6. Next time, sign in on the **Welcome back** screen with your registered email and password.

> **NOTE** Your password must be 8 to 128 characters and include an uppercase letter, a lowercase letter, a number and a special character such as ! or #. It must not start or end with a space.

1. Before you start

You need an email address you can open, because Ayornish sends a verification code to it. A mobile number is optional.

- Use your own email address. Your account, appointments and records are tied to it.
- Choose a password you do not use elsewhere. It must follow the password rules shown on page 2.
- One account is enough for everything: personal care, professional roles and organizations are all added to the same sign-in later.

2. Create your account

1. On the Ayornish home page choose **Login** at the top right. On the **Welcome back** screen choose **Create account**.
2. On **Start your care journey**, enter your **Full name** and **Email**.
3. Optionally enter a **Mobile number**. The country code is already set to +91.
4. Enter a **Password**, then enter it again in **Confirm password**. Use the eye icon to check what you typed.
5. Tick **I have read and agree to Ayornish's Terms & Conditions and acknowledge the Privacy Policy**. The links open in a new tab.
6. Choose **Create account**.

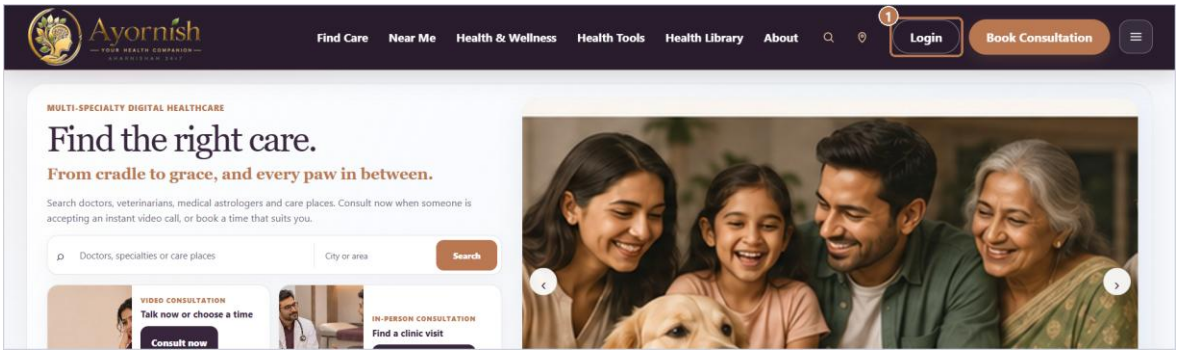

Figure 1. The Ayornish home page. Choose Login at the top right.

1 Login

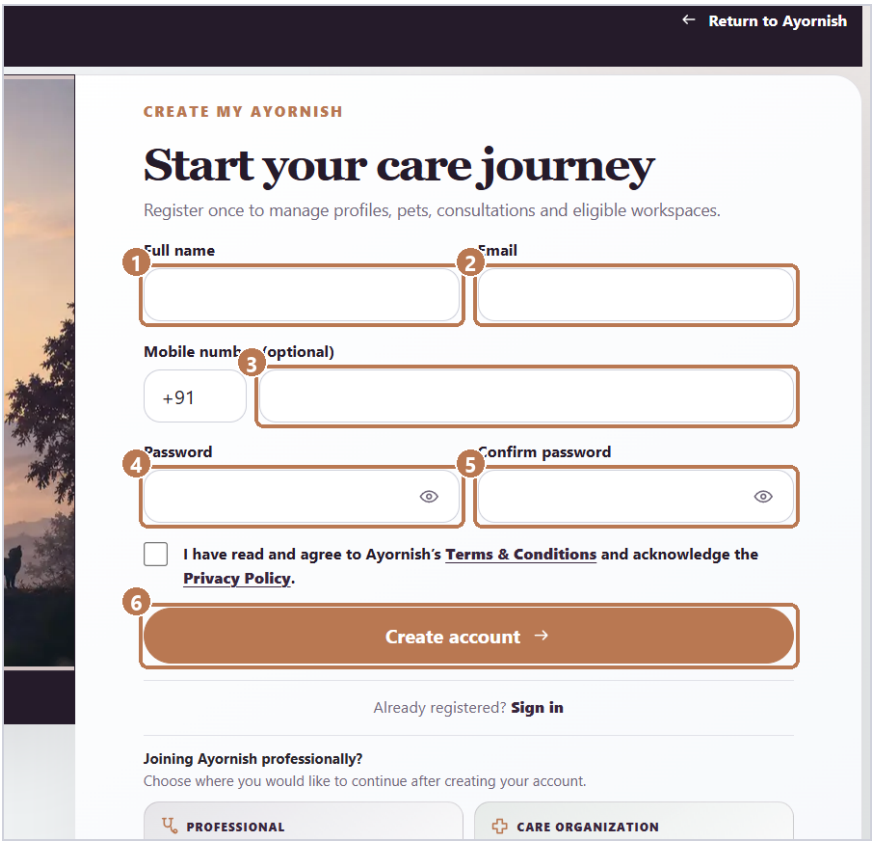

Figure 2. The registration form.

1 Full name **2** Email **3** Mobile number (optional) **4** Password **5** Confirm password **6** Create account

NOTE The form also offers **Apply as a professional** and **Register an organization**. Those are for doctors, astrologers, clinics, hospitals and stores. They are covered in guides UM-02 to UM-07.

If the form shows a message

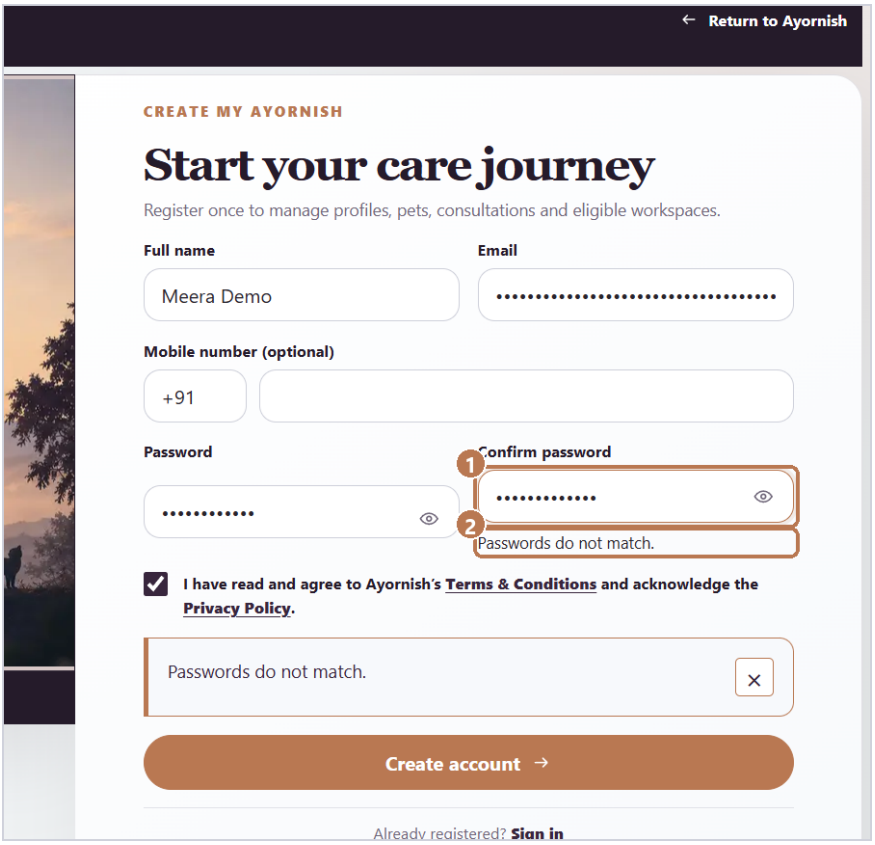

Figure 3. When the two passwords differ, a message appears and no account is created.

1 Confirm password **2** Message

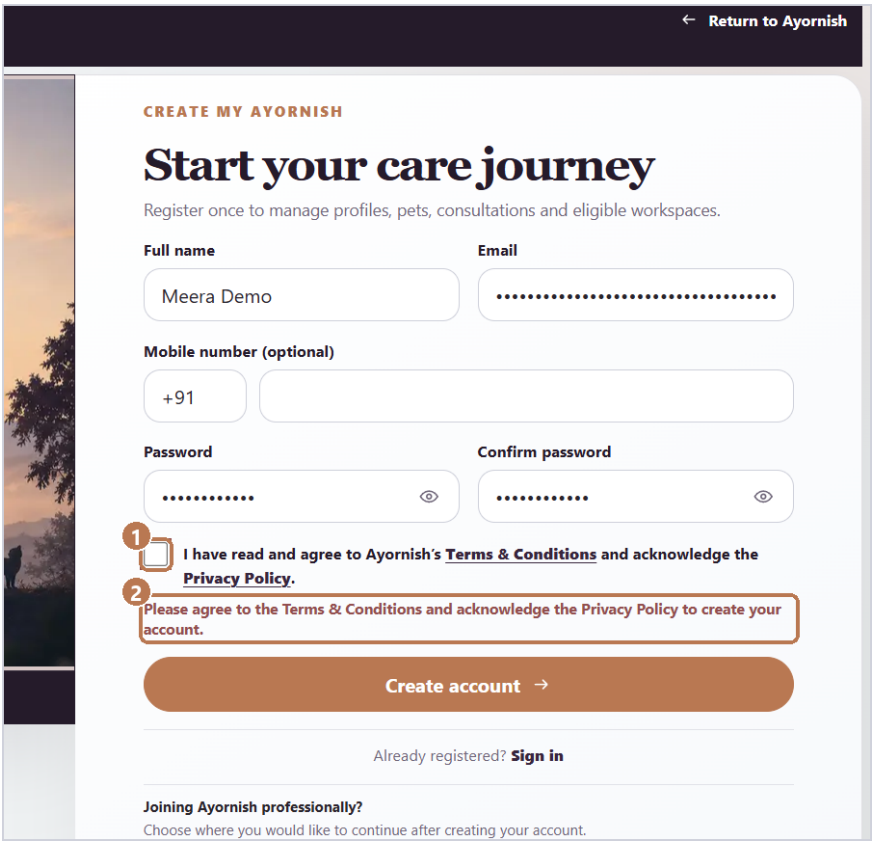

Figure 4. The Terms and Privacy box must be ticked.

1 Checkbox **2** Message

3. Verify your email

Your account is created only after you enter the verification code. Until then nothing is saved.

1. Ayornish sends an email with a code. The code is valid for 15 minutes.
2. On **Enter your verification code**, type the code into **Verification code**.
3. Choose **Verify email**. If the code has not arrived, choose **Resend code**.
4. If you typed your email wrongly, choose **Correct your email or restart registration**.

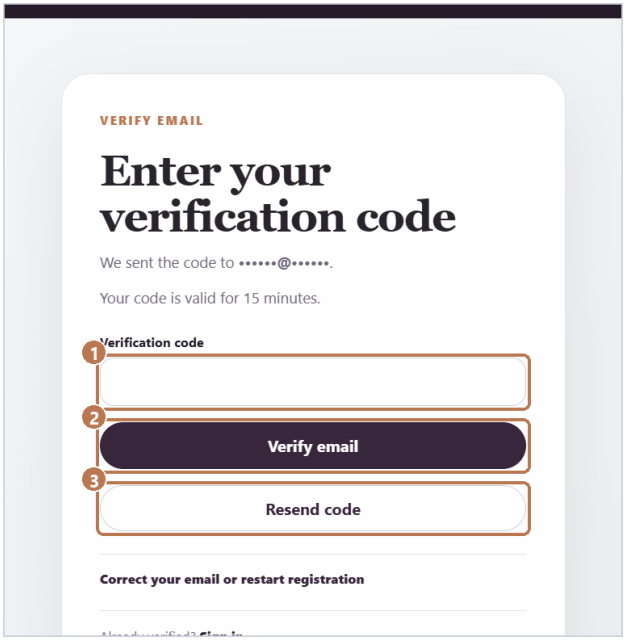

Figure 5. The verification screen.

1 Verification code **2** Verify email **3** Resend code

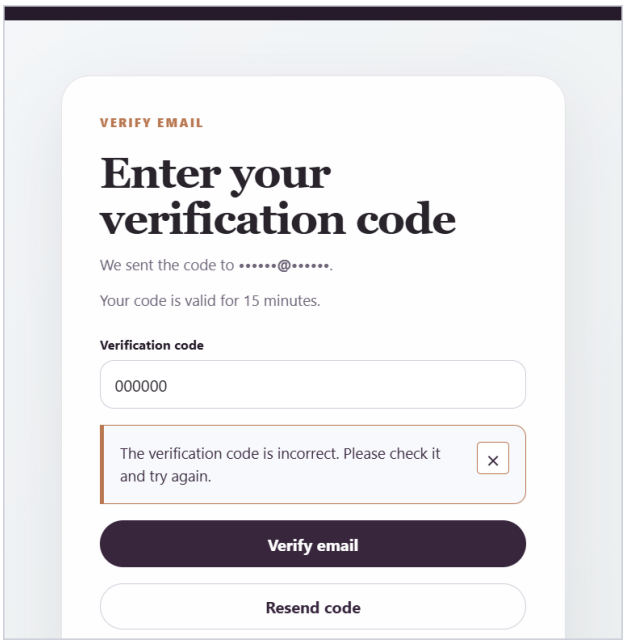

Figure 6. A wrong code is rejected with a clear message. Nothing is created.

1 Message

EXPECTED OUTCOME After a correct code, your email is verified, the account is **Active** and you are signed in. A welcome message offers **Find Care** or **Continue to Ayornish**.

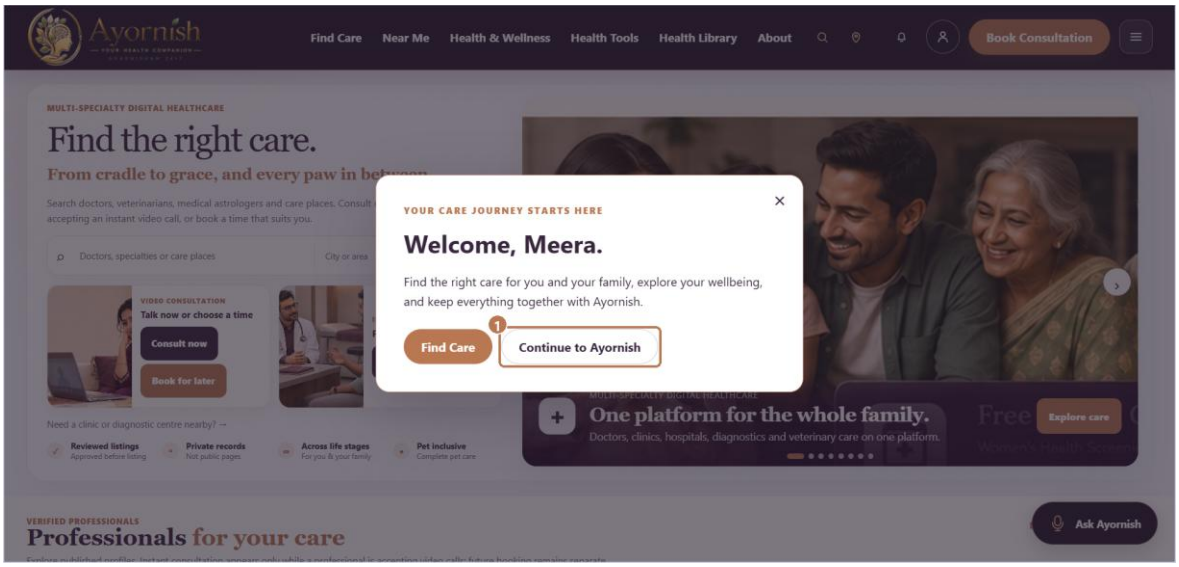

Figure 7. The welcome message after verification.

1 Continue to Ayornish

4. Your profile and your personal space

My Ayornish is your personal space. Open it from the account menu or the menu at the top right.

1. Open the account menu (the person icon) and choose **My profile**.
2. Check **Full name**. Optionally add **Date of birth**, **Gender**, **Blood group**, **Marital status**, **Preferred language** and **Occupation**.
3. Choose **Save profile**. A message confirms: Profile details updated.
4. Use **Add dependent** under **Family profiles** to add a child or other family member you manage.

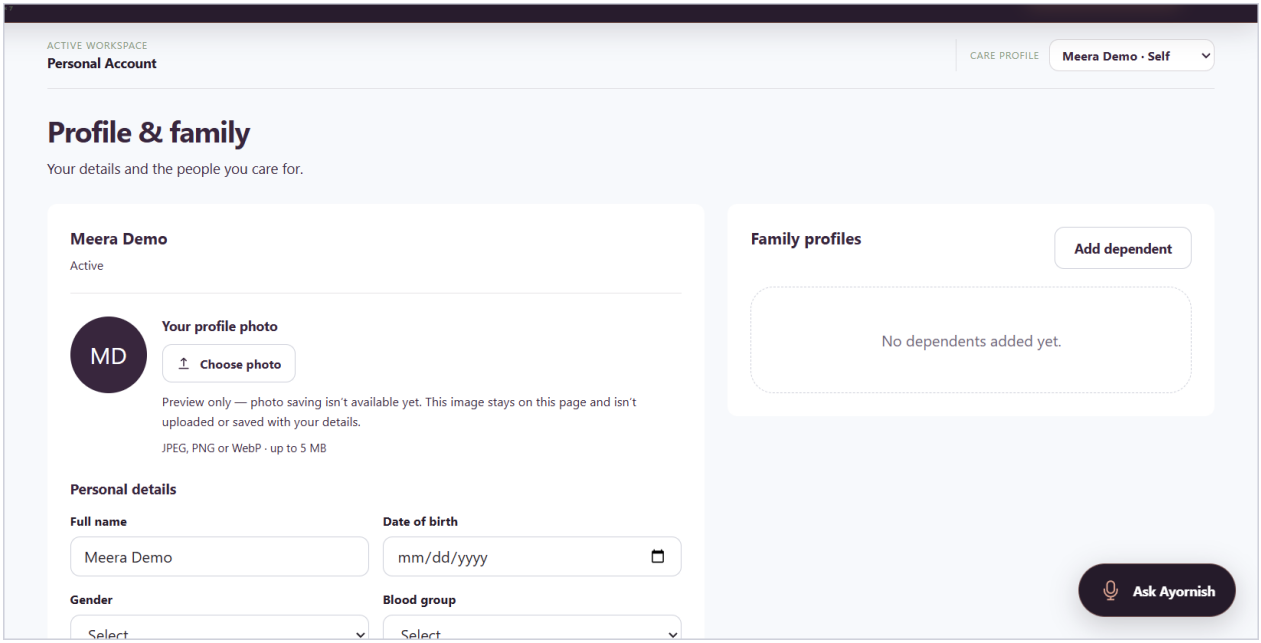

Figure 8. Profile & family. Your name and the status Active appear at the top.

1 Save profile

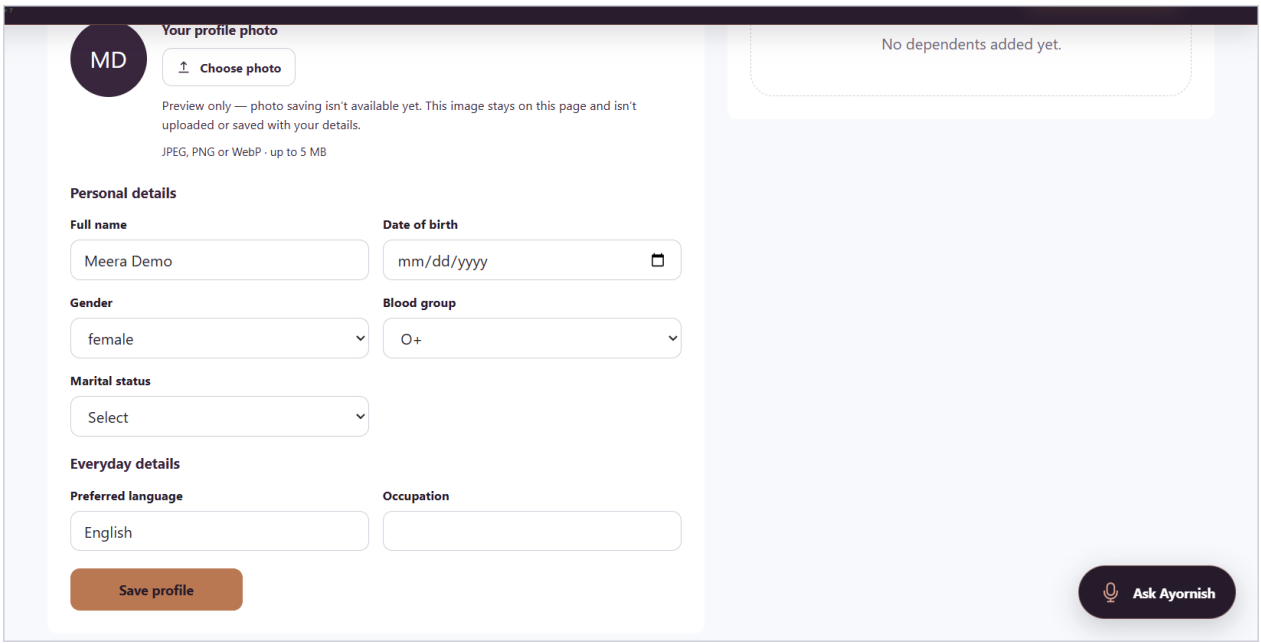

Figure 9. After Save profile a confirmation message appears.

Field	Required?	Notes
Full name	Yes	Taken from registration. You can edit it.
Date of birth	No	Optional. Used where age matters, for example care for children.
Gender, Blood group, Marital status	No	Optional lists. Choose **Select** to leave blank.

Preferred language, Occupation	No	Optional free text.
Profile photo	No	The page says: Preview only. Photo saving is not available yet. A chosen photo is not saved.

CAUTION The profile photo is a preview only at present. Choosing a photo does not save it to your account.

Account status

The status shown under your name is **Active** once your email is verified. There is no separate approval for personal accounts.

5. Sign out and sign in again

1. Open the account menu and choose **Sign out**.
2. To return, go to **Login**. Enter your **Registered email** and **Password**, then choose **Continue**.
3. If you hold more than one role, the **Choose your workspace** screen lets you pick which one to open.

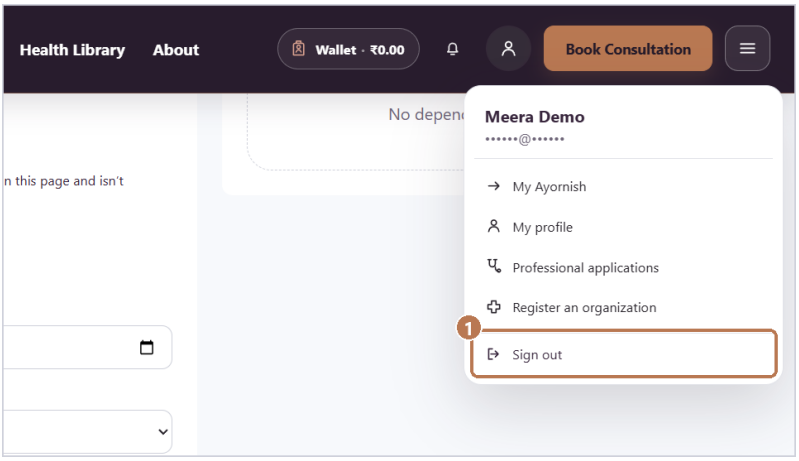

Figure 10. The account menu: My Ayornish, My profile, Professional applications, Register an organization and Sign out.

1 Sign out

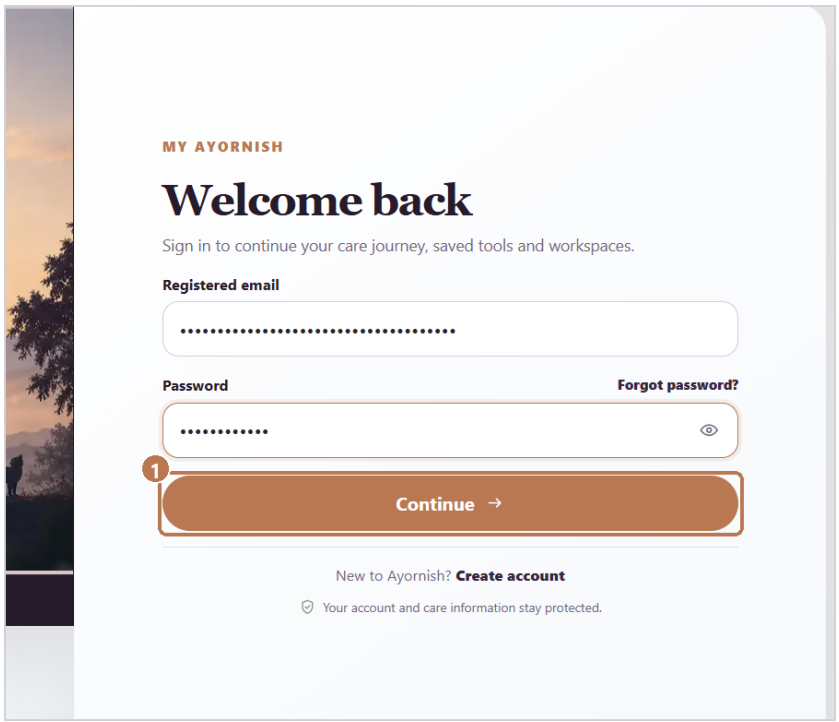

Figure 11. Sign in with your registered email and password (both are hidden while you type).

1 Continue

6. If you forget your password

1. On the sign-in screen choose **Forgot password?**.
2. On **Reset your password**, enter your registered email and choose **Send reset code**. If the account exists, Ayornish emails a reset code.
3. On **Choose a new password**, enter the **Reset code**, a **New password** and **Confirm new password**, then choose **Update password**.
4. Sign in with the new password.

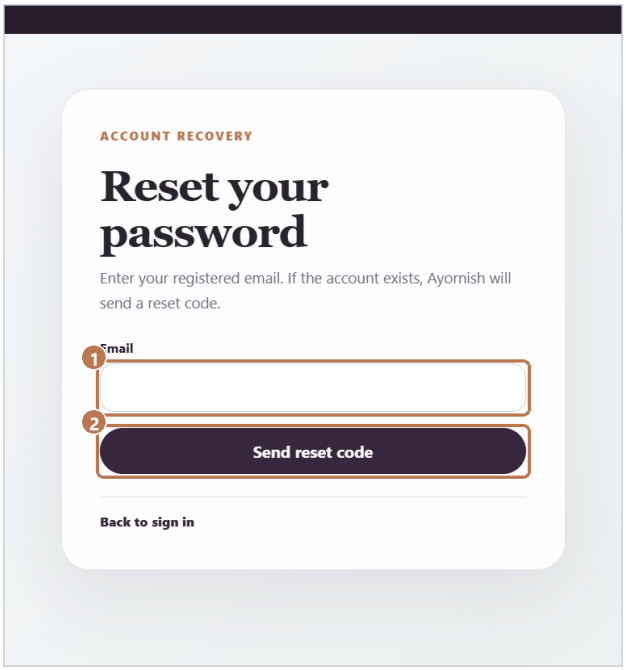

Figure 12. Reset your password.

1 Email **2** Send reset code

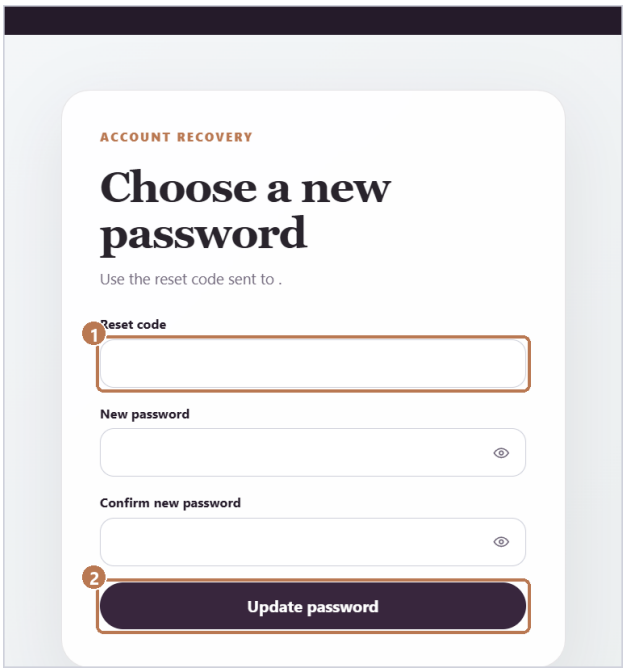

Figure 13. Choose a new password using the code from the email.

1 Reset code **2** Update password

NOT VERIFIED This guide did not request a real reset email. The two reset screens are shown as they appear, and the sentence about the email comes from the screen itself. The mobile number field was not used during the recording.

Common problems and what to do

What you see	Why	What to do
Passwords do not match.	The two password boxes are different.	Retype **Confirm password** so it is exactly the same as **Password**.
Please agree to the Terms & Conditions and acknowledge the Privacy Policy to create your account.	The Terms checkbox is not ticked.	Tick the box, then choose **Create account** again.
Password message such as **must contain at least one special character**	The password does not meet the password rules.	Use 8 or more characters with an uppercase letter, a lowercase letter, a number and a special character.
This email already has an account. Please sign in.	An account already exists for that email.	Use **Login**. If you have forgotten the password, use **Forgot password?**.
This mobile number is already registered.	Another account already uses that mobile number.	Leave the optional mobile number empty, or use the number that belongs to you.
The verification code is incorrect. Please check it and try again.	The code was mistyped or is old.	Check the newest email and retype the code. Use **Resend code** if needed.
This verification code has expired.	The code is only valid for 15 minutes.	Choose **Resend code** and use the new email.
Verification email does not arrive	The email address was mistyped, or the message is in a spam folder.	Check spam. Use **Correct your email or restart registration** on the code screen to enter the address again.

Related guides

- UM-08 Patient Appointment & Video Consultation (book care once your account is ready)
- UM-02 / UM-07 Professional registration (use the same account to apply as a professional)